

# workplace 9, delivering confidence and a safe return to work



# a better world at work during COVID-19

At EMCOR UK we have developed a COVID-19 standard, Workplace 9, to ensure best practice for the services we provide, as well as the physical environment during this current crisis. It not only puts in place the measures needed to keep your employees reassured but also implements an audit tool to continually monitor and maintain the required safety levels.

## how it works

Right now, the only constant is change.  
Rules and guidance are evolving rapidly.

Your company needs the flexibility to respond, forecast and plan. Our programme covers the 9 key workplace areas that need careful consideration. It offers you everything you need to create highly optimised, productive and safe places of work that support the wellbeing of your employees while reacting to changing circumstances.

- 1 Security, reception & front of house**  
Managing the building access, reassuring safety for staff & visitors.
- 2 Cleaning**  
Specialist training for the new anti-virus standards, using environmentally friendly and touch-free products.
- 3 Space planning**  
Space planning for office areas with physical distancing, no shared desks, self-cleaning equipment and additional signage.
- 4 Systems & equipment**  
Identify and make ready all previously shut-down systems, and ensure compliance with industry best practice.
- 5 Self services**  
Self-serve areas redesigned for vending and printers.
- 6 Meeting spaces**  
Reconfigured meeting rooms and technology options.
- 7 Postal services**  
Minimal contact mailing procedures and new digital processes, like scanned digital post going straight to their inbox.
- 8 Catering**  
New ways of delivering high-quality, on-site food services to ensure variety of choice and high standards.
- 9 Transport services**  
Hygiene & timetables that reflect the new requirements, for work patterns and social distancing.

No detail is too small; our methodical and thorough approach is designed to help your business operate and keep your people safe.



# a high-tech, science-based approach

We carry out a thorough risk assessment across your real estate to identify exactly what needs to be done in your buildings and individual workspaces to meet government guidelines:



## Redesign for social distancing

Practical support on how to implement social distancing effectively. We take into account the particular constraints of your buildings, and offer plans and guidelines required to adjust workstation set-up, floor markings, barriers, one-way systems and screens.



## Optimised air quality and ventilation

We implement the latest advice and guidance from REHVA, (The Federation of European Heating, Ventilation and Air Conditioning Associations) for occupied buildings to reduce the risk of COVID-19 infection. This includes securing ventilation of spaces with outdoor air, regular filter replacement and 24/7 toilet ventilation.



## Enhanced cleaning regimes

We detail all the necessary activities required to make ready a completely safe and clean environment prior to occupancy. We then ensure ongoing cleaning is managed in line with all current COVID-19 guidelines.



## Reduced energy usage

Our team of energy experts can identify how to reduce your energy costs, wastage and carbon emissions for buildings that remain closed or partially occupied. Through remote connections with your building management system we can ensure that changes are maintained to maximise efficiencies, or we can provide an engineer to manually make the changes (following Government safety guidelines).

# beyond 2020

Everything we offer you is based on the long-term view.

Organisations will need workplaces that are agile enough to meet unexpected challenges and respond quickly as the business outlook changes.

We can reveal opportunities for workplace transformation activity that will deliver sustainable business benefits and advantages going forward.

By focusing on user experience in areas such as energy consumption and digitalisation we can address changing employee needs and preferences. Together we can promote the wellbeing, productivity and creativity that will benefit both your organisation and workforce as we navigate the path towards a better future.

## Flexible workplaces

Utilising space effectively, allowing for maximum flexibility, is necessary to provide a phased occupancy and changing workforce numbers in the future. We can assist you in optimising the space available and in planning for your longer-term business needs and objectives.

## Qualitative and quantitative data insights to drive strategic decision-making

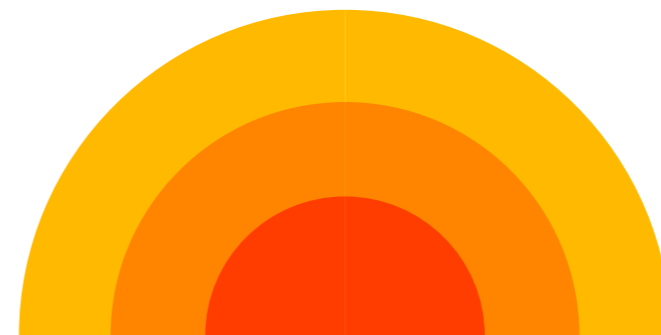
A key requirement for evaluating the efficacy of each change in the transformation journey, is to monitor outcomes and build a body of evidence on which to base future decisions. We offer various smart technology solutions to achieve this and create insight from the data.

## Understanding employee experience

Through our workplace transformation modelling we capture employee views and insight. These are incorporated into plans for business leaders to aid their decision-making. This involves responses to COVID-19 home-working experiences as well as providing a candid employee view of their post-pandemic workspaces.

## Realigning your property and asset portfolio

Fundamental changes in the economic outlook may demand long-term assessments of asset management, investment planning and a realignment of a business's property portfolio. We have a rich understanding of capital and portfolio planning as well as asset disposal. Our sophisticated data-led and analytics tool assist evidence-based, decision-making including situations where cost-reduction and rationalisation need to be achieved.



# why you can trust us

**EMCOR UK is here to help your business. We are the UK's leading authority in creating high-performance assets, delivering sustainable facilities management, and workplaces of the future.**

Our track record of success is in some of the most complex and regulated workplaces in the UK. We have delivered value in sectors including life sciences, defence, hi-tech manufacturing, utilities, national infrastructure and central government, supporting their operations during some of the most critical times.

We bring to our clients a unique, collaborative and data-enabled approach. This unlocks the potential and wellbeing of people and workplaces, creating sustainable long-term advantage for customers and employees.

At the heart of everything we do are solutions that are technological and human centric. It's our aim to create productivity gains that support holistic personal wellbeing, reduce risks and create sustainable environmental outcomes.

This has never been more important than now. We can support your organisation and your people through a safe and controlled return to the workplace now – as well as the longer-term creation of a better world at work, for all.



Talk to us about how we can support your organisation and your people through a safe and controlled return to the workplace now – as well as the longer-term creation of a better world at work for all.

Contact us at  
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For further information about EMCOR UK see our website  
[emcoruk.com](http://emcoruk.com)

## together we can beat COVID-19

EMCOR UK  
**a better world at work**





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